

SAP BusinessObjects Cloud and SAP Digital Boardroom Supplemental Terms and Conditions

These supplemental terms and conditions (“the Supplement”) are part of an agreement for certain SAP Cloud services (“Agreement”) between SAP and Customer and apply solely to SAP BusinessObjects Cloud and SAP Digital Boardroom (the “Cloud Service”) and not any other SAP product or service.

1. CLOUD SERVICE

- 1.1** SAP BusinessObjects Cloud is available in different editions as specified in Section 2, each of which must be ordered separately on an Order Form. For purposes of this Supplement, the Cloud Service shall mean those editions for which a subscription has been ordered by Customer.
- 1.2** Users (as defined below) of the Cloud Service are permitted to access the following SAP software and other software through the Cloud Service only for the limited purposes of syncing master data and planning data with the following SAP systems only if Customer has a current valid perpetual license for such software: Enterprise Core Component, Business Planning and Consolidation and Business Warehouse. If SAP software integration is required for any functions not specified above, then appropriate licenses for SAP software are required at an additional cost (i.e., costs on top of the pricing for the Cloud Service under an Order Form).
- 1.3** Customer may subscribe to test tenants (each a “**Test Tenant**”). Test Tenants may only be used for non-productive testing purposes and may not be used with personal data. No more than (50) Users may access each Test Tenant.
- 1.4** Customer may connect on-premise data sources to the Cloud Service in one of the following ways: HANA Cloud Connector, or manual CSV upload.

2 FEES. The Usage Metric for SAP BusinessObjects Cloud is Users. Users are individuals authorized to access the Cloud Service. The Usage Metric for the SAP Digital Boardroom is Installations. Installations are sets of multi-touch screens installed at a Customer site, facilitating interaction with the Cloud Service. The following SAP BusinessObjects Cloud editions are available for subscription:

- 2.1 SAP BusinessObjects Cloud for planning, professional edition** includes use of any SAP BusinessObjects Cloud for planning function, including the ability to administer users, master data, business rules and configuration settings; to create new models; and to define and maintain system integration settings and extract, transform and load configuration.
- 2.2 SAP BusinessObjects Cloud for planning, standard edition** includes the ability to execute planning standard functions; to edit, enter and/or upload operational data as required (i.e. actuals, planning, used resources for each period); to change the status of workflow based tasks (i.e. submission of data for approval or actual approval); to view data including the ability to customize Customer’s own dedicated home page with pre-defined KPI’s; to execute existing reports or create reports but only on existing data structures (models); to perform pre-defined planning tasks on existing data models; and to utilize embedded collaboration capabilities and collaboration.
- 2.3 SAP BusinessObjects Cloud for business intelligence** includes the ability to use any SAP BusinessObjects Cloud for business intelligence function of the Cloud Service, including to administer users, master data, business rules and configuration settings; to create new analytical models and view them using data view/data exploration; and to define and maintain system integration settings and extract, transform and load configuration.
- 2.4 SAP BusinessObjects Cloud for business intelligence extension** includes the same rights as SAP BusinessObjects Cloud for business intelligence, but applies to customers with an existing subscription to SAP HANA Cloud Platform, SAP HANA service.

- 2.5 SAP BusinessObjects Cloud, analytics, standard edition** includes all rights allowed for the SAP BusinessObjects Cloud for planning, standard edition and SAP BusinessObjects Cloud for business intelligence.
- 2.6 SAP BusinessObjects Cloud for predictive analytics, standard edition** includes the same rights as SAP BusinessObjects Cloud for business intelligence plus the ability to use the predictive analytics features of the Cloud Service to provide authorization to guided machine discovery, find key influencers, hidden relationships and detect data outliers within Customer Data.

3. ADDITIONAL TERMS

- 3.1** Each edition defined in Section 2 entitled “Fees” above includes shared storage and inbound and outbound bandwidth in the configuration listed in the table below. Customer may subscribe to additional shared storage for an additional annual fee at SAP’s then-current rates. Multiple Users belonging to the same customer tenant share their memory and disk.

Resource	Per User allocation
Shared Storage	1GB per User
Inbound Bandwidth	Unlimited
Outbound Bandwidth (per month)	20GB

- 3.2** If Customer subscribes to a private edition version of the Cloud Service, each instance of SAP BusinessObjects Cloud includes HANA memory, disk space and inbound and outbound bandwidth in the configurations listed in the table below. Customer may obtain additional disk storage for an additional annual fee at SAP’s then-current rates.

SAP HANA RAM	32 GB	64 GB	128 GB	256 GB	512 GB	1 TB
Disk Storage	320 GB	640 GB	1280 GB	2560 GB	5120 GB	10240 GB
Inbound Bandwidth (per month)	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Outbound Bandwidth (per month)	512 GB	512 GB	512 GB	512 GB	1 TB	1 TB

- 3.3** In addition to the hosted portion of the Cloud Service, SAP shall make available for download by Customer the SAP HANA Cloud Connector agent and the HANA IOT Connector agent (the “**Cloud Connectors**”) which may be used for integration of the Cloud Service with SAP on-premise solutions. The use of the Cloud Connectors is limited to use with the Cloud Service and Customer may not use the Cloud Connectors for any other purpose. Customer shall utilize the most current version of the Cloud Connectors made available by SAP.
- 3.4** The Cloud Service may be accessed by Users through a mobile application obtained via third-party websites, if made available by SAP. The use of such mobile application is governed by the terms and conditions presented to the User by such third-party website providers upon download/access to the mobile application and not by the terms of this Agreement. The third party that operates the website through which the mobile application is distributed may stop distributing the mobile application at any time, and SAP is not responsible for the unavailability of the mobile application due to the actions of the third party distributor.