

SAP Forms as a Service by Adobe Supplemental Terms and Conditions

These supplemental terms and conditions (“the Supplement”) are part of an agreement for certain SAP cloud services (“Agreement”) between SAP and Customer and apply solely to SAP Forms as a Service by Adobe (the “Cloud Service”) and not any other SAP product or service.

1. CLOUD SERVICE

1.1. The Cloud Service allows Customer to create print forms and interactive forms based on form templates and actual business data. No Customer Data is entered into the Cloud Service except to the extent included on a form created using the Cloud Service.

1.2. Customer may connect the Cloud Service to an SAP on-premise system using the SAP HANA Cloud Connector. Use of the HANA Cloud Connector is included in the subscription fee for the Cloud Service and the connector can be downloaded from the SAP Service Marketplace. If the Cloud Service connects to an SAP data source, Customer must obtain the appropriate licenses for access and use of such data source for all access through the Cloud Service. Use of the HANA Cloud Connector is limited to use with the Cloud Service, and may only be used for term of Customer’s subscription to the Cloud Service.

2. FEES. The Usage Metric for the Cloud Service is the number of Form Requests per year. Form Requests are counted as follows:

2.1. A single Form Request is counted for each document with up to five pages created using the Cloud Service.

2.2. The number of Form Requests for a document created with more than 5 pages is calculated by dividing the total pages of the document by 5. If the result of the calculation is not a whole number, the remainder shall be counted as a single Form Request.

2.3. Form Requests for which a number of pages cannot be determined (e.g., digital signature request) are counted as a single Form Request.

2.4. Form Requests are counted on a contract year beginning on the Effective Date of this Agreement as stated in the Order Form.

3. ADDITIONAL TERMS

3.1. Customer must not include any personal data in support tickets/communications submitted via the support process referenced in the Order Form. Personal data includes information protected under applicable data protection law or regulation, including specifically laws enacted pursuant to EU Data Protection Directive (95/46/EC).

3.2. Forms are not stored in the Cloud Service, and as such SAP does not offer back-up services for the Cloud Service. SAP will not retain Customer Forms in the Cloud Service beyond the time necessary for the Forms to be generated and sent back to the Customer.