

SAP S/4HANA Finance Cloud for customer payments Supplemental Terms and Conditions

These supplemental terms and conditions (“the **Supplement**”) are part of an agreement for certain SAP Cloud services (“**Agreement**”) between SAP and Customer and apply solely to SAP S/4HANA Finance Cloud for customer payments (the “**Cloud Service**”) and not any other SAP product or service.

1. USE OF CLOUD SERVICE

The Cloud Service helps Customer to:

- 1.1** Make invoices, credits, balances and payment history available to its customers;
- 1.2** Receive payments from its customers via bank transfer; and
- 1.3** Display customer master data.

2. FEES. The Usage Metric for the Cloud Service is an Active User. Active Users are the number of individuals that access the Cloud Service at any point in time during a calendar month.

3. ADDITIONAL TERMS.

3.1 Customer must have a current license to SAP ERP (ECC6 EhP6 or higher) or S/4 HANA software or cloud service to subscribe to the Cloud Service.

3.2 Fees for services required to integrate SAP ERP (ECC6 EhP6 or higher) or S/4 HANA software or cloud service with the Cloud Service are not included in the fees for the Cloud Service.

3.3 EU-only access as described in the Data Processing Agreement for SAP Cloud Service is not available for the Cloud Service.

3.4 In addition to the hosted portion of the Cloud Service, SAP shall make available for download by Customer the SAP Cloud Connector which may be used for connecting the Cloud Service with on-premise SAP software. The SAP Cloud Connector is part of the Cloud Service and its use is limited exclusively to use with the Cloud Service, by Authorized Users and only for the term of the applicable Order Form.

3.5 Portions of the Cloud Service may be accessed by Authorized Users through a mobile application obtained via third-party websites. The use of such mobile applications is governed by the terms and conditions presented to the Authorized User upon download/access to the mobile application and not by the terms of this Agreement. The third party that operates the website through which the mobile application is distributed may stop distributing the mobile application at any time, and SAP is not responsible for the unavailability of the mobile application due to the actions of the third party distributor.