

## SAP Vehicle Insights Supplemental Terms and Conditions

These supplemental terms and conditions (“the Supplement”) are part of an agreement for certain SAP Cloud services (“Agreement”) between SAP and Customer and apply solely to SAP Vehicle Insights (the “Cloud Service”) and not any other SAP product or service.

### 1. USE OF THE CLOUD SERVICE

**1.1.** The Cloud Service requires either an SAP solution or third-party solution to send data from Vehicles (as defined below) to the Cloud Service. Fees for the Cloud Service do not include use rights for such data transmission solution or the integration of the Cloud Service with such solution.

**1.2.** Customer may provide access to the Cloud Service to individuals solely to permit such individuals to transmit data to the Cloud Service and view information about Vehicles associated with Customer’s account in the Cloud Service (“**Vehicle Data**”). Vehicle Data shall be considered Customer Data. Customer shall be solely responsible for the use of the Cloud Service by such individuals, who will be deemed Authorized Users as defined in the GTCs. Customer shall ensure all Vehicle Data is accurate, complete and adequate for Customer’s purposes.

**2. FEES.** The Usage Metrics for the Cloud Service are **Vehicles (devices)** and **Number of Measurements**. **Vehicles (devices)** means the total number of devices connected to the Cloud Service for remote diagnostics and analytics to transmit data to the Cloud Service (directly or through another SAP or third-party solution) during a calendar month or that are set active (connected to the Cloud Service, directly or indirectly) during a calendar month. A device, for purposes of this definition, is a uniquely identifiable object and its virtual representation in the Cloud Service, for which a device ID is allocated. The **Number of Measurements** is the total number of measurements from Vehicles that are stored in hot storage of the Cloud Service. Subscriptions for Number of Measurements are in blocks of 100,000,000 measurements. Hot storage means storage of data in the SAP HANA database portion of the Cloud Service.

### 3. ADDITIONAL TERMS

**3.1. SAP HANA Cloud Platform, identity management.** The Cloud Service includes the use of SAP HANA Cloud Platform, identity management. Use of SAP HANA Cloud Platform, identity management is limited to use with the Cloud Service and is subject to the terms applicable to SAP HANA Cloud Platform, identity management set forth in the SAP HANA Cloud Platform Supplemental Terms and Conditions found here: <http://go.sap.com/about/agreements/cloud-services.html?language=language:191901819004529893981018648881942&search=Supplement> (also available from SAP upon request).

**3.2. SAP HANA Cloud Platform, portal service.** The Cloud Service includes the use of SAP HANA Cloud Platform, portal service, which is subject to the terms applicable to SAP HANA Cloud Platform, portal service set forth in the SAP HANA Cloud Platform Supplemental Terms and Conditions found here: <http://go.sap.com/about/agreements/cloud-services.html?language=language:191901819004529893981018648881942&search=Supplement> (also available from SAP upon request). Use of SAP HANA Cloud Platform, portal service is limited to 1,000 portal visits per month, and access by two administrative users per 1,000 Vehicles.

**3.3 APIs.** The Cloud Service includes specific integration points to peer systems which are described in the Documentation. These integration points may be changed or deprecated by SAP upon reasonable notice to Customer, and it is Customer’s obligation to ensure that it maintains the integration with connected peer systems upon SAP’s change to or deprecation of any integration point.